

Discrimination is Against the Law

MARCIANO FAMILY OPTOMETRIC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MARCIANO FAMILY OPTOMETRIC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

MARCIANO FAMILY OPTOMETRIC:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Office Manager.

If you believe that MARCIANO FAMILY OPTOMETRIC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Business Manager, 1788 North Jog Road, WPB, FL 33411 Fax: 561-242-1291 or Email: drmarciano@drmarciano.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Office Manager, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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Individuals with Limited English Proficiency

Information Regarding Language Assistance Services

ATTENTION: If you speak any of the following languages, language assistance services are available (free of charge) to you upon request.'

1 KY Spanish

2 KY Chinese

3 KY German

4 KY Vietnamese

5 KY Arabic

6 KY Serbo-Croatian*

7 KY Japanese

8 KY French

9 KY Korean

10 KY Pennsylvanian Dutch*

11 KY Nepali*

12 KY Cushite*

13 KY Russian

14 KY Tagalog

15 KY Bantu*